

# 2022 Community Benefit Report



## Dear Friends of WellSpan:

As I reflect on the past year, I'm particularly proud of how the WellSpan Health team has aligned our efforts with our community partners. Our Community Benefit Report theme of **Reaching Out, Making Health Happen Together** stems from our shared progress. Community partnerships are key to WellSpan's mission of Working as One to improve health through exceptional care for all, lifelong wellness and healthy communities.

**Reaching Out, Making Health Happen Together** means delivering lifesaving screenings, healthy food, safe housing, healthcare, and even legal support directly into our communities. The overall community benefit provided by WellSpan for fiscal year 2022 totaled more than \$313 million, including programs and outreach, charity care, unreimbursed Medicaid costs, and supplemental medical, dental and pharmaceutical services.

WellSpan is taking bold steps to make quality care more accessible, convenient, and affordable.

- In coordination with our many partners, nearly 600 women received vital breast cancer screenings via WellSpan's Mobile Mammography coach in community-based locations throughout our region. Through grant funding, targeted outreach and other support, uninsured patients and underserved populations were able to obtain mammography screenings.
- WellSpan conducted more than 350,000 screenings to identify more than 21,000 patients with food insecurity. Within the past three years, we invested nearly \$575,000 to support our community partners in addressing hunger for our patients and others who need help.
- Our vital local partnerships with federally qualified health centers create a strong safety net of health care services to help meet the health needs of so many of our underserved populations. Together, we provided more than 330,000 medical and dental visits across Adams, Franklin, Lancaster, Lebanon and York counties.

WellSpan is committed to endeavors that improve the health of the communities and people we serve. To bring that commitment to life, WellSpan's Community Grants Program provides direct funding for health-related community activities in our neighborhoods. In fiscal year 2022, WellSpan Community Health Fund and Summit Endowment enabled us to partner with 57 nonprofit community organizations and provide \$1.4 million in community grants, increasing access to care for those in need.

We will continue to seek focused and impactful opportunities to further advance community health. Acting on the **2022 Community Health Needs Assessment**, we worked with many partners to design our three-year **Community Health Improvement Plan** to address social determinants of health and access to care. We value the community partnerships and support that make it possible for WellSpan to be a trusted partner, reimagining healthcare and inspiring health for our families, friends and neighbors.



Stay well,

A handwritten signature in black ink that reads "Roxanna".

**Roxanna Gapstur, Ph.D., R.N.**  
President and CEO, WellSpan Health

# In 2022, WellSpan:



Cared for  
**59,560**  
inpatients in our hospitals



Received  
**232,570**  
visits to our hospital  
emergency departments



Provided more than  
**8.9 million**  
inpatient/outpatient lab tests



Provided  
**925,807**  
imaging services



Provided more than  
**2 million**  
primary/specialty  
care visits



Provided a total of  
**323,595**  
telehealth visits



Welcomed  
**6,846**  
babies into our  
communities



Supported the efforts of  
community nonprofit  
organizations by investing  
**\$1.4 million**  
into community grant  
programs across  
the region



Provided  
**168,669**  
home health patient visits



Supported  
**16,000**  
participants in  
health programs



Employed  
**1,900**  
primary care & specialty  
care physicians & advanced  
practice providers



Worked as One with  
**20,000**  
employees

Read the full Community Benefit Report at [WellSpan.org/CommunityBenefit](https://www.wellspan.org/CommunityBenefit)

## Community Impact

July 1, 2021- June 30, 2022

There are many ways to measure the impact WellSpan has on the communities of central Pennsylvania. Here are four important ways. →

WellSpan also provided more than **\$464,643,139 in care** that was not reimbursed by Medicare and **\$58,563,599 in services** to patients who received care for which they did not pay and who did not participate in WellSpan's charity care program.

**\$312.8 million**

The amount of community benefit WellSpan Health provided in fiscal year 2022

**\$18.5 million**

### Charity Care

Cost of free care for patients who participated in our charity care program

**\$263.6 million**

### Medicaid Shortfall

Cost greater than what was paid to WellSpan by Medicaid

**\$11.7 million**

### Medical, Dental & Pharmaceutical

Cost to support services that provided discounted medical, dental and pharmaceutical care to people in need

**\$19 million**

### Community Programs & Outreach

Cost of education and outreach provided in our communities

